

**CSP Contact Topics by Zip Code FY22 - Region 4**

**Zip Code: 20120, 20121, 20124, 20151, 22015, 22030, 22031, 22032, 22033, 22039, 22152**

<b>Topics</b>	<b>Jul 2021</b>	<b>Aug 2021</b>	<b>Sep 2021</b>	<b>Oct 2021</b>	<b>Nov 2021</b>	<b>Dec 2021</b>	<b>Jan 2022</b>	<b>Feb 2022</b>	<b>Mar 2022</b>	<b>Apr 2022</b>	<b>May 2022</b>	<b>Jun 2022</b>	<b>Total</b>
211 Inquiry	0	0	0	1	0	0	1	0	6	2	2	0	12
Abuse/Neglect - Adult	3	0	0	0	0	0	0	0	0	0	0	0	3
Animals	0	0	0	0	0	0	0	0	1	0	0	0	1
Assisted Living	2	0	1	0	0	0	0	0	0	0	1	0	4
Assistive Technology/Devices	3	1	0	0	1	1	0	0	1	1	0	0	8
Baby Formula	0	0	0	0	0	0	0	0	0	0	1	1	2
Budget Counseling	5	2	5	11	6	7	9	7	8	3	6	7	76
Business/Professional Licensing	0	1	0	1	0	0	0	0	1	0	0	0	3
Child Support	12	6	7	8	5	7	9	5	8	1	4	6	78
Childbirth Preparation	0	0	0	0	0	0	0	1	0	0	0	0	1
Consumer Complaints	0	0	1	0	0	0	0	0	2	0	0	0	3
Consumer Credit Counseling	1	0	1	1	3	1	1	0	2	1	1	2	14
Consumer Education	0	0	1	0	0	0	0	0	0	1	0	1	3
Court Services - Juv and Dom Relations	0	0	0	0	0	0	1	0	1	2	0	1	5
Court Services - Other	1	0	0	1	2	0	0	0	1	0	1	0	6
Day Care - Adult	1	0	0	2	0	2	0	0	0	0	1	0	6
Day Care - Child	0	0	1	2	2	0	0	1	4	3	1	4	18
Day Care - Child Care Subsidy	7	4	4	4	0	3	4	8	4	9	1	6	54
Directory - HSRG	11	5	8	2	6	4	9	9	0	2	2	0	58
Disability - Information	0	4	4	4	1	2	1	1	1	5	1	3	27
Disability - Support Groups	1	2	1	1	0	0	0	2	1	1	1	2	12
Discrimination	0	1	0	0	0	0	0	0	0	0	0	0	1
Domestic Violence	7	3	2	8	4	2	8	8	4	5	3	2	56
Donations	0	0	2	0	0	0	1	0	1	0	1	1	6
Education - Adult	2	4	2	1	1	1	0	4	3	4	1	0	23
Education - Child	0	2	2	0	1	0	0	0	1	1	2	0	9
Education - Special	0	0	1	1	0	0	0	0	0	0	0	0	2
Emergency Event Related - COVID-19	95	125	116	119	98	100	118	85	95	71	71	50	1143
Emergency Needs/Clothing/Personal Items	2	8	8	8	6	3	4	8	9	13	5	7	81
Emergency Event Related - Park Avenue Fire	0	0	0	0	0	0	0	0	0	1	0	0	1
Emergency Needs/Diapers/Infant Equi	2	1	6	2	4	4	3	1	2	1	2	3	31
Emergency Needs/Food	31	34	35	35	48	46	50	43	42	31	36	46	477
Emergency Needs/Furniture/Household	2	3	1	2	2	2	2	2	1	2	0	3	22
Emergency Needs/Shelter - Adults Only	11	8	11	10	4	13	6	12	13	15	18	14	135
Emergency Needs/Shelter - Family Screening	14	8	12	8	7	6	9	8	5	10	12	8	107
Emergency Needs/Shelter - Family - Not FFX Co Resident	0	1	1	2	0	0	0	0	0	1	1	1	7
Emergency Needs/Shelter/Adult - Not FFX Co Resident	0	0	0	0	0	0	0	0	0	0	2	0	2
Emergency Needs/Shelter/DV	2	1	1	2	1	0	3	3	1	2	0	0	16

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Emergency Event Related	1	0	0	0	0	0	0	0	0	2	1	0	4
Employment - Job Safety	0	0	1	1	0	1	0	0	0	0	0	0	3
Emergency Event Related - Afghanistan	0	0	1	3	2	1	1	1	2	2	2	3	18
Emergency Event Related - Ukraine	0	0	0	0	0	0	0	0	0	1	0	0	1
Employment - Job Search/Placement	25	38	31	43	23	24	24	30	29	33	28	23	351
Employment - Job Training	4	9	2	6	7	8	6	6	11	5	2	6	72
Employment - Labor Issues	1	0	0	2	0	0	0	0	0	0	0	2	5
Employment - Supported Employment	0	1	2	1	0	0	0	0	1	0	0	0	5
Employment - Unemployment Insurance	17	12	7	4	6	3	1	5	5	1	2	1	64
Family Plan/Birth Control	0	0	0	0	0	0	1	0	0	0	0	0	1
Family Support	17	17	10	22	13	5	7	8	14	13	8	13	147
Financial - Emergency - Car Repairs	1	4	4	1	0	1	1	1	6	1	2	3	25
Financial - Emergency - Medical/Rx	2	1	1	3	0	1	0	0	0	0	2	1	11
Financial - Emergency - Other/Misc	6	5	5	6	0	5	1	5	5	6	4	5	53
Financial - Emergency - Rent/Mortgage/Sec Dep	169	210	194	195	149	160	213	156	169	150	132	128	2025
Financial - Emergency - Utility Assist	23	41	42	52	30	39	46	45	69	66	49	37	539
Financial - Ongoing - TANF	1	1	5	5	2	8	3	0	4	2	4	6	41
Financial - Ongoing - GR	2	1	4	1	1	1	1	3	0	1	1	1	17
SNAP	33	37	37	47	33	37	49	28	46	30	36	38	451
Foster Care	0	0	0	0	0	1	0	0	0	0	0	0	1
Holiday Assistance	0	0	1	2	2	5	0	0	0	0	0	0	10
Home Delivered Meals	0	0	0	0	0	0	0	0	0	0	0	1	1
Home Health - Chore Services	0	0	1	1	0	0	0	0	0	0	0	0	2
Home Health - Companion	0	0	0	0	0	0	1	0	0	0	0	0	1
Home Health - Friendly Visitors	0	0	0	0	0	0	0	0	0	0	1	0	1
Home Health - Health Aide	1	2	2	2	0	1	1	2	4	1	3	2	21
Home Health - Homemaker	0	0	0	0	0	0	0	0	0	0	0	1	1
Home Health - Nursing	3	2	0	1	2	3	1	2	0	2	3	3	22
Home Health - Personal Care	0	0	0	1	1	1	3	1	0	1	1	1	10
Home Health - Respite Care	0	1	2	1	0	0	0	0	0	1	0	1	6
Housing - Group Home	0	1	2	0	1	0	0	0	0	1	2	1	8
Housing - Home Ownership	0	0	2	0	0	1	2	0	1	0	2	2	10
Housing - Home Repairs	0	0	2	0	0	0	1	0	0	0	1	0	4
Housing - Housing Search Assistance	35	22	24	20	19	14	9	15	29	20	29	24	260
Housing - Registration	2	0	1	0	0	0	1	1	1	0	0	6	12
Housing - Seniors	8	2	4	2	2	1	2	4	3	3	2	4	37
Housing - Subsidized Housing	15	10	16	13	9	6	8	10	13	11	10	16	137
Immigration/Refugees	0	1	0	1	0	0	0	4	0	1	1	1	9

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Insurance Counseling/Forms Assistance	1	0	1	6	0	0	2	0	0	2	2	0	14
Landlord/Tenant	6	5	2	2	7	5	1	4	5	1	6	2	46
Legal - Lawyer Referral	2	3	2	1	0	2	0	1	2	4	1	3	21
Legal - Domestic Violence	0	0	0	1	0	0	0	0	0	0	0	2	3
Legal - Legal Advice/Representation	4	10	11	8	6	7	3	11	7	5	2	7	81
Medical - AIDS/HIV Education/Treatment	0	0	0	0	1	0	1	0	0	0	0	0	2
Medical Care/Treatment - Financial Aid	1	1	2	0	0	1	1	0	0	2	0	0	8
Medical Care - Immunizations	4	3	3	3	0	0	0	0	0	0	0	0	13
Medical Care - Maternal and Child Health	0	0	0	0	0	0	0	0	0	0	1	0	1
Medical Care/Treatment - Referrals	0	0	3	1	0	1	1	1	0	1	0	0	8
Medical - Community Health Care Network	13	8	11	12	8	7	12	16	13	14	10	6	130
Medical - FAMIS - Info Only	0	0	0	0	0	1	0	0	1	0	0	0	2
Medical - Dental Care	8	11	7	5	7	3	2	8	6	6	7	4	74
Medical - Dental Clinic Enrollment	1	2	6	3	3	2	3	5	2	1	3	4	35
Medical - Health Information	6	2	4	1	2	3	0	1	2	3	2	4	30
Medical - Hearing Testing	0	0	0	1	0	0	0	1	1	0	0	2	5
Medical - Medicaid	24	19	16	13	9	16	12	11	14	14	9	12	169
Medical - Medicare	1	1	0	0	1	1	1	0	1	0	0	1	7
Mental Health - Counseling	5	8	5	14	7	4	5	8	11	6	9	12	94
Mental Health - Crisis	0	0	0	1	0	0	0	0	1	0	0	0	2
Mental Health - Information	4	5	3	10	3	5	5	5	4	5	6	8	63
Mental Health - Suicide	0	1	0	0	0	0	0	2	0	0	0	0	3
Mental Health - Support Groups	1	1	1	0	0	0	2	0	0	0	0	1	6
Misrouted Calls	2	6	2	4	2	0	0	1	3	1	1	2	24
Moving	1	1	0	2	1	0	0	1	0	0	0	0	6
Nursing Home	0	1	0	1	0	0	0	0	0	0	0	0	2
Nutrition - Food - Non-Emergency	12	17	11	14	8	11	12	11	12	10	11	12	141
Nutrition - Supplement	0	1	0	1	0	0	0	0	0	0	0	1	3
Parenting Education	0	0	1	0	1	0	0	0	0	1	0	0	3
Pregnancy	0	0	1	0	0	0	0	0	1	0	0	0	2
Probation/Parole/Diversion	1	0	0	0	0	0	0	0	0	0	0	0	1
Rape/Sexual Assault	0	0	0	1	0	0	0	0	0	0	0	0	1
Recreation - Classes/Programs	0	0	0	0	0	0	0	0	1	0	0	0	1
Recreation - Senior Centers	1	0	0	0	0	0	0	0	0	0	0	0	1
Recreation - Therapeutic	0	0	0	0	1	0	0	0	0	0	0	0	1
Senior Services - Other	6	2	1	5	1	5	1	0	2	1	2	5	31
School Supplies	0	1	0	0	0	0	0	0	0	0	2	0	3
Social Security	5	13	5	11	9	3	4	3	11	10	4	7	85

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Strike Team/Overcrowding	0	0	0	0	0	0	1	0	0	0	0	0	1
Sub Abuse - Alcohol-Drug/Addiction Treatment	2	0	0	0	0	1	1	0	0	1	0	1	6
Substance Abuse - Information	1	0	0	0	0	1	0	0	0	0	0	0	2
Substance Abuse - Support Group	0	0	0	0	0	0	0	0	0	0	0	1	1
Taxes	7	0	2	2	0	0	0	0	3	3	1	0	18
Third Party Case Consultation	3	2	2	1	0	1	2	1	1	5	1	1	20
Translator/Interpreter	0	0	0	0	0	0	0	1	0	0	0	0	1
Transportation - Public/Mass Transit	0	0	2	1	0	2	0	2	0	3	0	1	11
Transportation - Special	2	3	3	3	0	1	2	2	1	1	2	2	22
Victim services	0	0	0	1	0	0	0	0	0	0	0	1	2
Volunteer Opportunities	2	0	0	0	0	0	0	0	1	0	0	0	3
WIC (Women, Infants, Child)	3	3	2	1	3	1	5	0	5	3	0	4	30
Veteran Services	0	1	0	1	1	0	0	0	0	3	0	0	6
Other - Fairfax County Government	7	9	18	10	8	14	9	7	12	7	7	12	120
Other - State Government	3	1	1	2	0	2	7	0	2	1	2	0	21
Other - Federal Government	1	1	3	7	1	3	4	3	2	1	0	0	26
Other - Local Government	1	1	0	0	0	3	3	0	2	2	1	1	14
Other	3	7	7	7	0	5	4	5	5	5	8	5	61
<b>Total</b>	<b>725</b>	<b>792</b>	<b>775</b>	<b>829</b>	<b>594</b>	<b>642</b>	<b>728</b>	<b>646</b>	<b>764</b>	<b>664</b>	<b>605</b>	<b>622</b>	<b>8386</b>