

CSP Contact Topics by Zip Code FY22 - Region 2

Zip Code: 22003, 22031, 22041, 22042, 22043, 22044, 22046, 22151, 22302, 22311, 22312

Topics	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Total
211 Inquiry	0	0	0	0	0	0	0	2	2	5	2	0	11
Abuse/Neglect - Adult	0	1	0	1	1	0	0	0	0	1	0	0	4
Abuse/Neglect - Child	1	0	0	0	0	1	0	1	0	0	0	0	3
Animals	0	0	0	1	0	0	0	0	0	0	0	1	2
Assisted Living	1	0	0	1	0	0	1	1	2	0	0	2	8
Assistive Technology/Devices	5	1	0	1	2	1	2	3	0	3	1	2	21
Baby Formula	0	0	0	0	0	0	0	0	0	0	2	0	2
Budget Counseling	4	7	10	13	9	4	15	7	6	9	6	15	105
Business/Professional Licensing	1	0	1	0	0	0	0	0	0	0	0	0	2
Child Support	13	8	6	5	6	7	11	11	5	6	7	8	93
Childbirth Preparation	0	0	1	0	0	0	0	1	0	1	0	1	4
Code Compliance Referral	0	0	0	0	0	0	0	0	0	0	1	0	1
Consumer Complaints	2	1	1	2	1	2	0	2	0	0	2	1	14
Consumer Credit Counseling	1	0	2	2	2	0	1	0	1	1	2	2	14
Consumer Education	0	2	0	0	1	0	2	0	0	1	1	4	11
Consumer Protection	0	0	1	0	0	1	0	0	0	0	0	1	3
Court Services - Juv and Dom Relations	1	0	0	0	0	0	1	1	0	0	0	0	3
Court Services - Other	0	0	0	0	2	0	0	1	1	0	0	0	4
Day Care - Adult	0	0	0	2	0	0	0	3	0	0	0	0	5
Day Care - Child	2	2	2	5	2	2	2	4	5	4	0	13	43
Day Care - Child Care Subsidy	14	8	11	8	1	4	4	8	9	11	7	12	97
Directory - HSRG	10	16	8	11	8	9	9	12	10	4	4	3	104
Directory - Other	2	1	1	1	0	1	0	0	1	0	0	0	7
Disability - Information	0	4	5	3	0	2	2	1	9	4	0	11	41
Disability - Support Groups	1	1	3	0	0	1	0	0	1	0	0	2	9
Discrimination	0	0	1	0	0	0	0	0	0	0	0	0	1
Domestic Violence	2	5	9	6	6	5	6	7	4	6	5	9	70
Donations	0	0	0	0	0	0	0	0	0	5	0	2	7
Education - Adult	1	4	2	1	1	0	1	1	2	5	4	7	29
Education - Child	1	1	1	1	1	0	2	1	3	2	1	4	18
Education - Driver	0	0	0	0	0	0	0	0	0	0	1	0	1
Education - Special	0	0	1	0	0	0	0	0	1	0	0	0	2
Emergency Event Related - COVID-19	165	184	167	184	145	119	140	124	132	101	85	79	1625
Emergency Needs/Clothing/Personal Items	9	11	7	7	13	13	10	16	13	9	20	9	137
Emergency Event Related - Park Avenue Fire	0	0	0	0	0	0	1	0	0	0	0	0	1
Emergency Needs/Diapers/Infant Equi	2	9	4	5	14	7	12	8	11	7	4	7	90
Emergency Needs/Food	80	105	87	89	131	109	116	88	96	96	81	113	1191
Emergency Needs/Furniture/Household	3	8	8	9	9	12	7	6	10	8	9	10	99

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Emergency Needs/Shelter - Adults Only	12	11	9	5	4	12	9	12	12	13	20	11	130
Emergency Needs/Shelter - Family Screening	10	9	8	1	2	5	5	15	17	9	13	11	105
Emergency Needs/Shelter - Family - Not FFX Co Resident	1	1	1	1	2	0	2	2	0	2	0	0	12
Emergency Needs/Shelter/Adult - Not FFX Co Resident	1	1	0	0	2	0	1	1	1	3	4	2	16
Emergency Needs/Shelter/DV	0	1	0	1	0	1	0	4	0	3	3	3	16
Emergency Event Related	4	0	0	0	0	0	0	0	0	0	0	0	4
Employment - Job Safety	0	0	1	2	0	0	0	0	0	0	1	0	4
Emergency Event Related - Afghanistan	1	2	0	3	3	8	4	5	4	5	3	5	43
Emergency Event Related - Ukraine	0	0	0	0	0	1	0	0	0	1	1	1	4
Employment - Job Search/Placement	43	41	48	42	30	29	31	42	44	38	39	51	478
Employment - Job Training	4	10	3	10	6	6	8	10	7	8	7	16	95
Employment - Labor Issues	0	1	1	1	2	1	0	2	2	0	1	2	13
Employment - Supported Employment	2	1	1	0	1	0	0	1	2	0	0	3	11
Employment - Unemployment Insurance	21	25	10	9	5	3	3	3	2	2	0	3	86
Family Plan/Birth Control	0	0	0	0	0	0	0	0	0	1	0	0	1
Family Support	16	20	15	18	26	9	16	14	23	21	11	14	203
Financial - Emergency - Burial Assistance	0	1	0	0	2	0	0	0	1	0	1	0	5
Financial - Emergency - Car Repairs	1	3	1	1	0	3	2	1	3	0	2	3	20
Financial - Emergency - Medical/Rx	3	1	2	2	1	1	3	1	1	1	2	2	20
Financial - Emergency - Other/Misc	2	13	3	9	6	9	8	3	7	6	7	4	77
Financial - Emergency - Rent/Mortgage/Sec Dep	298	317	300	294	256	252	328	237	266	224	214	217	3203
Financial - Emergency - Utility Assist	42	48	43	64	46	43	40	52	70	33	42	50	573
Financial - Ongoing - TANF	6	2	3	5	1	6	3	5	3	7	6	7	54
Financial - Ongoing - GR	1	3	0	2	1	1	4	2	3	1	0	2	20
SNAP	50	66	50	75	67	46	48	42	69	55	58	60	686
Foster Care	0	0	0	0	0	1	0	0	0	0	0	0	1
Gang Related - Safety/Crisis	0	0	0	0	0	0	0	0	1	0	0	0	1
Holiday Assistance	0	0	1	6	10	5	0	0	0	1	0	0	23
Home Health - Chore Services	1	0	0	4	0	0	0	0	1	0	0	0	6
Home Health - Companion	0	0	0	1	0	0	0	0	0	0	1	0	2
Home Health - Friendly Visitors	0	0	1	0	0	0	0	0	0	0	0	2	3
Home Health - Health Aide	0	3	1	1	2	1	1	3	4	3	1	3	23
Home Health - Homemaker	0	0	0	1	0	1	0	0	0	0	0	0	2
Home Health - Nursing	1	0	1	2	5	3	1	3	2	3	1	3	25
Home Health - Personal Care	1	2	0	1	3	0	0	0	0	1	1	0	9
Home Health - Rehabilitation	0	1	0	0	0	0	0	0	0	0	0	1	2

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Home Health - Respite Care	1	0	2	0	1	0	0	0	1	0	0	0	5
Housing - Group Home	0	2	2	0	0	0	0	1	0	1	2	1	9
Housing - Home Ownership	0	1	0	0	1	0	0	0	0	1	1	2	6
Housing - Home Repairs	2	1	1	0	0	1	0	1	0	2	1	1	10
Housing - Housing Search Assistance	29	29	15	19	10	22	16	23	23	20	29	22	257
Housing - Registration	1	1	1	3	0	1	0	1	0	0	1	4	13
Housing - Seniors	4	7	2	2	2	1	4	1	3	2	5	5	38
Housing - Subsidized Housing	17	17	12	14	4	12	10	17	15	11	15	15	159
Immigration/Refugees	0	0	3	1	2	2	1	2	2	4	4	1	22
Insurance Counseling/Forms Assistance	2	2	3	5	1	1	1	1	1	2	2	2	23
Landlord/Tenant	5	4	4	1	3	3	5	5	8	3	5	4	50
Legal - Lawyer Referral	3	0	2	0	0	0	1	0	3	1	4	3	17
Legal - Domestic Violence	0	0	1	1	0	0	1	1	0	0	0	1	5
Legal - Legal Advice/Representation	10	9	8	5	7	4	13	10	10	7	9	11	103
Licensing - Not Business/Professional	0	1	0	0	0	0	0	0	0	0	0	0	1
Medical Care/Treatment - Financial Aid	2	0	1	0	0	1	1	3	2	1	0	3	14
Medical Care - Immunizations	2	1	0	2	0	0	0	2	0	0	0	1	8
Medical Care - International Travel	0	0	0	0	1	0	0	0	0	0	0	0	1
Medical Care - Maternal and Child Health	1	2	0	0	0	0	0	0	1	1	1	0	6
Medical Care/Treatment - Referrals	1	2	2	2	1	2	0	0	0	2	0	0	12
Medical - Community Health Care Network	20	20	20	22	16	15	21	17	33	18	21	33	256
Medical - FAMIS - Info Only	0	1	1	0	1	1	0	0	3	0	0	0	7
Medical - FAMIS - Referral	0	0	0	2	0	0	0	0	0	0	0	1	3
Medical - Dental Care	7	12	6	8	7	6	3	9	9	7	10	13	97
Medical - Dental Clinic Enrollment	4	1	2	0	2	2	0	3	2	2	4	1	23
Medical - Health Information	6	11	3	4	1	7	5	4	3	3	5	1	53
Medical - Hearing Testing	0	0	0	1	0	0	0	0	0	0	0	0	1
Medical - Medicaid	23	29	27	17	20	17	16	16	22	17	18	21	243
Medical - Medicare	4	2	2	1	1	0	1	1	1	1	0	3	17
Mental Health - Counseling	3	12	10	16	8	8	3	6	7	15	5	15	108
Mental Health - Crisis	2	1	0	1	0	0	0	0	1	0	0	1	6
Mental Health - Information	4	4	3	6	2	3	4	6	4	11	3	12	62
Mental Health - Suicide	0	0	0	0	0	0	0	1	0	0	0	0	1
Mental Health - Support Groups	0	1	1	0	0	0	0	0	1	1	0	3	7
Intellectual Disability	0	2	0	1	0	0	0	0	0	0	0	0	3
Mentoring	0	0	0	0	0	0	0	0	0	1	0	0	1
Misrouted Calls	2	7	6	8	8	0	0	1	4	0	3	5	44
Moving	2	0	1	1	0	0	1	0	0	3	3	0	11
Nursing Home	0	1	0	1	0	0	0	0	0	0	0	0	2

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Nutrition - Education	0	0	0	0	0	0	1	0	0	0	0	1	2
Nutrition - Food - Non-Emergency	15	20	11	23	19	22	11	28	38	9	19	21	236
Nutrition - Supplement	0	1	1	1	0	0	0	0	0	0	0	0	3
Offenders/Ex-Offenders	0	0	0	0	0	0	0	0	0	0	1	0	1
Parenting Education	0	0	0	0	1	0	0	0	1	0	0	0	2
Early Intervention	0	0	1	1	0	1	0	0	2	1	0	0	6
Pregnancy	0	1	0	0	0	0	0	0	1	1	0	0	3
Probation/Parole/Diversion	1	0	0	0	0	0	0	0	0	0	0	0	1
Recreation - Rec-Pac/Rec-Quest/Camps	0	0	0	0	0	0	0	0	0	0	1	1	2
Recreation - Teen Center/Programs	0	0	0	0	0	0	0	0	1	0	0	1	2
Recreation - Therapeutic	0	0	0	0	0	1	0	0	0	0	1	0	2
Safety - Accident Prevention	1	0	0	0	0	0	0	0	0	0	0	0	1
Safety - Child	1	0	0	0	0	0	0	0	0	2	0	0	3
Senior Services - Other	1	3	1	4	1	4	2	2	6	4	5	4	37
School Supplies	1	1	0	0	0	0	0	0	0	0	1	0	3
Social Security	9	15	5	6	11	3	15	5	13	12	9	12	115
Sub Abuse - Alcohol-Drug/Addiction Treatment	2	1	1	1	1	2	1	1	0	1	0	0	11
Substance Abuse - Information	2	0	1	0	0	0	0	1	0	1	0	0	5
Substance Abuse - Support Group	0	0	0	0	0	1	0	2	0	1	0	0	4
Taxes	2	3	2	1	0	0	0	3	2	5	0	1	19
Third Party Case Consultation	1	3	1	1	1	0	1	5	4	4	3	2	26
Transportation - Public/Mass Transit	0	1	1	3	1	1	0	0	0	2	1	3	13
Transportation - Special	4	3	1	3	4	4	2	2	1	1	3	3	31
Victim services	2	0	0	0	0	0	0	0	0	0	0	0	2
Vital Statistics	0	1	0	0	0	0	0	0	0	0	0	0	1
Volunteer Opportunities	1	1	0	0	0	0	0	0	0	0	0	2	4
WIC (Women, Infants, Child)	5	1	2	2	5	3	5	3	9	5	8	8	56
Veteran Services	0	0	0	0	2	1	0	0	0	0	0	0	3
Other - Fairfax County Government	13	21	13	18	10	8	4	15	11	9	16	9	147
Other - State Government	2	2	1	1	0	1	4	0	4	1	3	0	19
Other - Federal Government	1	2	2	3	1	0	1	3	2	4	1	0	20
Other - Local Government	5	7	11	4	4	10	7	6	5	10	9	9	87
Other	3	12	7	10	5	6	5	5	6	7	11	6	83
Total	1071	1244	1045	1145	1003	924	1028	982	1134	947	927	1062	12512