

We're the ICM Team.



ICM stands for
“Intensive Case Mangement,”
and it means *“help.”*

We can help you get:

- Medical care
- Benefits like food stamps, general relief and SSI/SSDI*
- Employment and training
- Transportation
- Legal help
- Personal ID and other documents
- Housing
- Clothes, food, other supplies
- Supports for mental health/substance use disorder recovery

**Supplemental security income/Social Security disability insurance*

How does the ICM team work?

- We come to you – you don't have to come to us.
- We work as a team. You are part of the team.
- We provide services tailored to your recovery needs.

Contact information:

[Write in ICM team member contact information here.]

Resilience. Recovery. Community.



“Now I can help others.”

Gracia had a history of homelessness, but with help from ICM she found a home and resources to support her recovery. Gracia is now able to give back and helps others in the community whose struggles she understands.

“I wasn’t well, and I needed help.”

Julia had no home, no income, no health care and few social supports. ICM staff helped her apply for public assistance, and she agreed to collaborate with a psychiatrist. ICM helped Julia find housing and employment, learn how to budget and use public transportation. She began participating in social outings, and – with ICM support – reengaged with her family for the first time in years.



More about ICM

Each team includes medical, mental health and substance use disorder professionals. They know that, with a little help, people **can** and **will** draw from their own strengths to overcome challenges in their lives.

More about the CSB

The Fairfax-Falls Church Community Services Board (CSB) provides services for people with mental illness, substance use disorders, and intellectual and developmental disabilities.

During business hours, call CSB Entry & Referral Services at 703-383-8500, TTY 711.

For emergencies anytime, call CSB Emergency Services at 703-573-5679, TTY 703-207-7737, or the Fairfax Detoxification Center at 703-502-7000, TTY 703-322-9080. *In a life-threatening emergency, call 911.*

Fairfax-Falls Church Community Services Board
www.fairfaxcounty.gov/csb

*Call 703-324-7000, TTY 711 to request
this information in an alternate format.*

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