

## **Minutes of the Fairfax County Consumer Protection Commission**

October 21, 2014

7:30 PM Conference 4/5  
Government Center  
12000 Government Center Pkwy.  
Fairfax, Virginia 22035  
Chairman Fee, presiding

Attendance:

Commissioners: Belkowitz, Callender, Chung,  
Durant, Fee, Hine, Kazmi, Kirk, Luse, Nguyen,  
Rosier

Absent:

Commissioners: Hargraves, Roark

Staff:

Michael S. Liberman, Director  
Department of Cable and Consumer  
Services  
Rick E. Ellrod, Director  
Communications Policy and Regulation  
Division  
Wil Slaughter, Consumer Specialist II  
Consumer Affairs Branch

The meeting was called to order at 7:35 PM by Chairman Fee.

### **Minutes**

The minutes of the September 16, 2014 meeting were approved.

### **Report of the Chairman**

Chairman Fee introduced the newest commissioner Wes Callender.

### **Report of the Director**

Director Liberman had no matters to bring before the commission.

### **Commission Matters**

Commissioner Nguyen mentioned that consumers are receiving calls from people posing as IRS agents.

Commissioner Belkowitz said he also received similar calls from someone claiming to be from the IRS.

Commissioner Durant recommended placing an alert on DCCS Web page. Alert will be posted by staff.

Commissioner Chung had no matters to bring before the commission.

Commissioner Kirk had no matters to bring before the commission.

Commissioner Hine had no matters to bring before the commission.

Commissioner Luse requested a presentation on the massage industry.

Commissioner Kazmi had no matters to bring before the commission.

Commissioner Rosier had no matters to bring before the commission.

Commissioner Callender had no matters to bring before the commission.

### **Old Business**

There was no old business to discuss.

### **New Business**

**1. Verizon Presentation.** Louise Anderson, Verizon FiOS Franchise Service Manager and Douglas Brammer, Manager, State Government Affairs, spoke about Verizon's business model, guidelines for professional behavior, website, ethics, values, sustainability, iCloud computing mobility, security, and community activities. Verizon Wireless is now totally owned by Verizon.

The meeting ended at 8:45 PM.