

Minutes of the Fairfax County Consumer Protection Commission

June 19, 2018

7:30 PM
Government Center, Conference 8
12000 Government Center Parkway
Fairfax, Virginia 22035
Chairman Fee, presiding

Attendance:

Commissioners: Callender, Fee, Gulakowski,
Hine, Javed, Omeish, Rosier, Kazmi

Absent:

Commissioners: Belkowitz, Hargraves, Kirk,
Roark

Staff:

Michael S. Liberman, Director
Cable and Consumer Services
Rebecca L. Makely, Director
Consumer Services Division
Wil W. Slaughter, Consumer Specialist
Consumer Affairs Branch
Heidi Baggett, Administrative Assistant
Consumer Affairs Branch

The meeting was called to order at 7:52 PM by Chairman Fee.

Minutes

The minutes for the May 15, 2018, meeting were approved.

Report of the Chairman

Chairman Fee had no matters to bring before the Commission.

Report of the Director

Director Liberman had no matters to bring before the Commission.

Commission Matters

Commissioner Javed spoke about an issue from a resident regarding a mortgage refinance scam.

Commissioner Rosier spoke about her tip email, which was also reflected in the FY 2018 Annual Report. She also stated that door-to-door magazine solicitations are increasing.

Commissioner Hine had no matters to bring before the Commission.

Commissioner Gulakowski spoke about how his family enjoyed Celebrate Fairfax Fair.

Commissioner Callender spoke about the fact that he receives scam phone calls daily from all over the country by people selling health insurance. Callender said he is on the "Do Not Call

List” and purchased the “Robokiller” app, but calls continue. Commissioner Callender also spoke about low hanging phone wires with yellow tape around them on the ground on Georgetown Pike.

Commissioner Omeish spoke about a gas station she went to on two different occasions whereby the gas didn't stop pumping once the tank was full (didn't automatically stop when the tank was full). The manager of the gas station said it is the customer's problem. Commissioner Omeish said there is a concern for safety with overspill of gas. Chairman Fee commented the county should restore the weights & measures positions eliminated from the County in 1992, which were assigned to the state.

Old Business

Director Liberman stated the department is in the process of updating the precious metals and gems code with a draft expected to be ready for review by CPC in the fall of 2018.

New Business

Director Makely presented the draft FY 2018 Consumer Protection Commission Annual Report. The FY 2018 Annual Report was approved as modified. Chairman Fee made a motion to accept and Commissioner Gulakowski seconded the motion.

The meeting adjourned at 8:40 p.m.